

### Amendments to the Claims:

This listing of claims will replace all prior versions, and listings, of the claims in the application:

### **Listing of Claims:**

1. (Currently Amended) A system for remotely monitoring an individual, the system comprising:

D2 (a) a remote apparatus for interacting with the individual, ~~the remote apparatus being in communication with a server system via a communication network;~~

(b) ~~a the server system comprising:~~including

(i) ~~a script generator for generating a script program from a set of health related queries and sending the script program to the remote apparatus, the script program being executable at by the remote apparatus to communicate the set of queries to the individual, to receive responses to the set of queries, and to transmit the responses from the remote apparatus to the server over the communication network; and~~

(ii) ~~a database accessible by the script generator for storing the script program, the queries, the responses to the set of queries, and details of the individual profiles; and~~

~~an answering service; and~~

wherein the remote apparatus ~~comprises~~includes:

(i) a communication component for receiving the script program from the server and for transmitting the responses to the server;

(ii) a user interface having an audio transducer for audibly notifying the individual and a display ~~comprising a microphone, speaker and a voice communication button, and~~

a processor connected to the ~~communication component and the user interface~~ for executing the script program to cause presentation on the display ~~communicate the set of queries to the individual, to receive the responses~~

to the set of queries from the user interface, and to transmit the responses to the server,

D2  
~~wherein when the voice communication button is activated, the answering service sends a series of questions as voice communication from a stored set of questions to the remote apparatus for the individual to respond to, stores responses to each provided question in the series of questions and provides a service based on the individual's response to the questions.~~

2. (Currently Amended) The system of Claim 1, wherein the system is configured to receive script information from provided service is communication with a health care provider~~professional~~.

3. (Currently Amended) The system of Claim 1~~2~~, wherein the system is configured for audibly notifying the individual when unanswered queries are stored at the remote apparatus~~provided service is communication with a service provider~~.

4. (Currently Amended) The system of Claim 1, wherein the wherein the system is configured to transmit the script program to the remote apparatus during a first communication link, and a response to at least one query at the central computer through a subsequent communication link~~answering service includes a speech recognition component for receiving spoken responses to the series of questions.~~

5. (Currently Amended) The system of Claim 1, wherein the wherein the system is configured to transmit at least one script program to the remote apparatus and to receive a response to at least one query wherein the system is configured to transmit at least one script to the remote apparatus and to receive a response to at least one query in the same on-line session in the same on-line session~~answering service includes a speech synthesis component for making the set of queries into a series of questions.~~

6. (Currently Amended) A method for remotely monitoring an individual ~~at a server system in communication with an apparatus of the individuals over a communication network, the method comprising:~~

~~generating at the server system a script program from a set of queries at the server system and~~

~~sending the generated script program from the server system to the~~ a remote apparatus,

D2

~~wherein executing the script program is executable by at the apparatus to cause communication of at least one of the set of health related queries to the individual; to receiving responses to at least one of the communicated set of queries from the individual; and to transmitting the received responses from the apparatus to a central the server system over the communication network; and storing the script program, the queries, transmitted responses to the set of queries and details of the individual profiles in a database at the server system; activating a voice communication button at a user interface of the apparatus; sending a series of questions as voice communication from the stored set of queries to the apparatus from an answering service for the individual to respond to, according to activation of the voice communication button; receiving and storing at the answering service responses to the sent series of questions; and providing a service based on the responses to the questions.~~

7. (Currently Amended) The method of Claim 6, further comprising wherein the providing health related ed service to the individual is communication with a health care professional.

8. (Currently Amended) The method of Claim 6, further comprising audibly notifying the individual when unanswered queries are stored at the remote apparatus. ~~wherein the provided service is communication with a service provider.~~

9. (Currently Amended) An apparatus for remotely monitoring an individual, ~~said the~~ apparatus comprising:

~~a user interface component for interacting with an individual, said user interface component comprising:~~

a communication component for receiving a script program from a server wherein ~~and for transmitting responses to the script program to the server over a communications network, the script program represents comprises a set of health related queries;~~

a user interface including a display and an audio transducer for audibly notifying the individual; and

D2

a processor ~~connected to the communication component and the user interface~~  
for executing the script program to cause communication of at least one of  
the set of queries to the individual  
wherein the apparatus is configured to

- receive the responses to the set of queries from the individual user interface and to transmit the responses to the server; and
- for connection to a monitoring device~~an appliance component with appliance functionality.~~

10. (Currently Amended) The apparatus of Claim 9, wherein the ~~appliance component is an alarm clock~~ monitoring device is one of the set of monitoring devices consisting of a blood glucose meter, a peak flow meter, and an EKG and wherein the apparatus is configured to receive at least one reading from at least one of the monitoring devices and to transmit the reading to the central computer.

11. (Currently Amended) The apparatus of Claim 9, wherein the wherein the apparatus further comprises input buttons configured for use by the individual being queried to enter the responses to queries displayed on the display~~appliance component is a kitchen appliance.~~

12. (Currently Amended) The apparatus of Claim 9, further comprising a script interpreter that can be programmed during a connection with a central computer~~wherein the appliance component is an entertainment device.~~

13. (Currently Amended) The apparatus of Claim 9, wherein the apparatus is configured to receive the script program from a central computer system during a first communication link, and transmit a response to at least one query to the central computer system through a subsequent communication link. ~~receives physiological data from a monitoring device coupled thereto.~~

14. (Currently Amended) The apparatus of Claim 9, wherein the apparatus is configured to receive the script program from a central computer system and to transmit a response to at least one query in the same on-line session. ~~further comprises a monitoring device for generating physiological data.~~

15. (Cancelled)

16. (Cancelled)

Claims 17 – 78 (Cancelled).

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D3

79. (New) A system for remotely querying an individual, the system comprising:
- a. a central computer;
  - b. a script generator configured to generate at least one script;
  - c. a remote apparatus associated with the individual to be queried;
  - d. a communication link
    - i. over which communication can be established between the central computer and the remote apparatus and
    - ii. over which the generated script can be transmitted to the remote apparatus;
  - e. a display associated with the individual to be queried; and
  - f. a script interpreter configured
    - i. to interpret a script communicated over the communications link and
    - ii. to cause display of at least one query related to a health condition of the individual on the display.
80. (New) The system of claim 79 further comprising at least one workstation
- a. in communication with the central computer, and
  - b. configured for entering a set of queries to be answered by the individual.
81. (New) The system of claim 79, wherein the display includes at least one response choice for at least one of the queries.
82. (New) The system of claim 81, wherein the script includes at least one program for execution at the remote apparatus.

- D3
83. (New) The system of claim 82, wherein the script program further includes display commands to cause display of a plurality of queries and at least one response choice for at least one of the queries.
84. (New) The system of claim 83, wherein the script program further includes a connection command to establish the communication with the central computer at a prescribed connection time and to transmit the at least one response to at least one query to the central computer over the communication link.
85. (New) The system of claim 81, wherein
- a. the remote apparatus is configured to receive responses to at least one of the queries and
  - b. the system is configured to cause the responses to be transmitted to the central computer.
86. (New) The system of claim 82, wherein the script interpreter is programmable during a connection with the central computer.
87. (New) The system of claim 81, wherein the system is configured to transmit
- a. the script to the remote apparatus during a first communication link, and
  - b. a response to at least one query to the central computer through a subsequent communication link.
88. (New) The system of claim 81, wherein the system is configured to transmit at least one script to the remote apparatus and to receive a response to at least one query in the same on-line session.
89. (New) The system of claim 81, wherein the apparatus includes input buttons configured for use by the individual being queried to enter the responses to queries displayed on the display.

- D3
90. (New) The system of claim 81, further comprising a plurality of remote apparatuses each configured for remotely querying a corresponding associated individual.
91. (New) The system of claim 90, wherein the system is configured to assign to each of the individuals at least one script.
92. (New) The system of claim 82, wherein the system further comprises at least one database for storing
- script programs,
  - a list of the individuals, and
  - a respective pointer to the script program assigned to each individual.
93. (New) The system of claim 92, wherein the database includes a look-up table.
94. (New) The system of claim 93, wherein the system is configured to
- receive an identification code associated with an individual,
  - use the received identification code to retrieve from the look-up table the pointer to the script assigned to the individual, and
  - cause the retrieved script to be transmitted to the relevant individual apparatus.
95. (New) The system of claim 83, further comprising
- a plurality of remote apparatuses each configured for remotely querying a corresponding associated individual,
- wherein the system is configured to
- assign to each of the apparatuses at least one script program and
  - to transmit to each of the apparatuses any script program assigned to the apparatus.
96. (New) The system of claim 95, wherein

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- a. the central computer includes a plurality of sets of queries and corresponding response choices and
  - b. the script generator is configured to generate a plurality of script programs from the sets of queries and response choices.

97. (New) The system of claim 96, wherein each of the script programs corresponds to a respective one of the sets of queries and response choices.

98. (New) The system of claim 81, further comprising at least one of the set of monitoring devices consisting of

- a. a blood glucose meter,
- b. a peak flow meter, and
- c. an EKG

and wherein the system is configured to receive at least one reading from at least one of the monitoring devices and to transmit the reading to the central computer.

99. (New) The system of claim 81, further comprising at least one of an audio transducer and an LED for notification to the individual to be monitored.

100. (New) The system of claim 81, wherein the system is configured to use the at least one script to generate a survey.

101. (New) A method for remotely querying an individual, the method comprising:

- generating at least one script;
- establishing a communications link between a central computer and a remote apparatus;
- transmitting the generated script to the remote apparatus via the communication link;
- interpreting the script communicated over the communications link; and



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causing the display of at least one query related to a health condition of the individual on the display, the display being associated with the individual.

102. (New) The method of claim 101 further comprising configuring at least one workstation for entering a set of queries to be answered by the individual, the workstation being operatively in communication with the central computer.
103. (New) The method of claim 101, wherein the display includes at least one response choice for at least one of the queries.
104. (New) The method stem of claim 103, wherein the script includes at least one program for execution at the remote apparatus.
105. (New) The method of claim 104, wherein the script program further includes display commands to cause display of a plurality of queries and at least one response choice for at least one of the queries.
106. (New) The method of claim 105, wherein the script program further includes a connection command to establish the communication with the central computer at a prescribed connection time and to transmit the at least one response to at least one query to the central computer over the communication link.
107. (New) The method of claim 103, further comprising:  
receiving responses to at least one of the queries at the remote apparatus; and  
causing the responses to be transmitted to the central computer.
108. (New) The method of claim 104, which comprises programming the script interpreter during a connection with the central computer.
109. (New) The method of claim 103, further comprising:

D3  
transmitting the script to the remote apparatus during a first communication link;  
and

responding to at least one query to the central computer through a subsequent communication link.

110. (New) The method of claim 103, further comprising:  
transmitting at least one script to the remote apparatus; and  
receiving a response to at least one query in the same on-line session.
111. (New) The method of claim 103, which includes entering responses to queries displayed on the display using input buttons configured for use by the individual being queried.
112. (New) The method of claim 103, further comprising remotely querying a corresponding associated individual associated with one of a plurality of remote apparatuses.
113. (New) The method of claim 112, further comprising assigning to each of the individuals at least one script.
114. (New) The method of claim 103, further comprising storing in at least one database:  
a. script programs,  
b. a list of the individuals, and  
c. a respective pointer to the script program assigned to each individual.
115. (New) The method of claim 114, wherein the database includes a look-up table.
116. (New) The method of claim 115, further comprising:  
receiving an identification code associated with an individual,

D3

using the received identification code to retrieve from the look-up table the pointer to the script assigned to the individual; and  
causing the retrieved script to be transmitted to the relevant individual apparatus.

117. (New) The method of claim 105, further comprising  
remotely querying a corresponding associated individual via a plurality of remote apparatuses;  
assigning to each of the apparatuses at least one script program; and  
transmitting to each of the apparatuses any script program assigned to the apparatus.
118. (New) The method of claim 117, further comprising:  
providing at the central computer a plurality of sets of queries and corresponding response choices; and  
generating a plurality of script programs from the sets of queries and response choices.
119. (New) The method of claim 118, wherein each of the script programs corresponds to a respective one of the sets of queries and response choices.
120. (New) The method of claim 103, further comprising monitoring using at least one of the set of monitoring devices consisting of:  
a blood glucose meter,  
a peak flow meter, and  
an EKG  
and wherein the method further comprises receiving at least one reading from at least one of the monitoring devices and transmitting the reading to the central computer.
121. (New) The method of claim 103, further comprising notifying the individual to be monitored using at least one of an audio transducer and an LED.

122. (New) The method of claim 103, further comprising using the at least one script to generate a survey.

D3 123. (New) A computer program product for executing a set of instructions that, when executed by computer device, cause the computer device to:

generate at least one script;

establish a communications link between a central computer and a remote apparatus;

transmit the generated script to the remote apparatus via the communication link;

interpret the script communicated over the communications link; and

cause the display of at least one query related to a health condition of an individual on the display, the display being associated with the individual.

124. (New) The computer program product of claim 123 which configures at least one workstation for entering a set of queries to be answered by the individual, the workstation being operatively in communication with the central computer.

125. (New) The computer program product of claim 123, which configures the display to include at least one response choice for at least one of the queries.

126. (New) The computer program product stem of claim 125, wherein the script includes at least one program for execution at the remote apparatus.

127. (New) The computer program product of claim 126, wherein the script program further includes display commands to cause display of at least one of a plurality of queries and at least one response choice for at least one of the queries.

128. (New) The computer program product of claim 127, wherein the script program further includes a connection command to establish the communications link with the

central computer at a prescribed connection time and to transmit the at least one response to at least one query to the central computer over the communication link.

D3

129. (New) A system for remotely querying an individual, the system comprising:
- means for generating at least one script;
  - means for establishing a communications link between a central computer and a remote apparatus;
  - means for transmitting the generated script to the remote apparatus via the communication link;
  - means for interpreting the script communicated over the communications link;
  - and
  - means for causing the display of at least one query related to a health condition of the individual on the display, the display being associated with the individual.

130. (New) Remote apparatus for use in the method of claim 101.

131. (New) A central computer for use in the method of claim 101.

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